



CULTURAL, DIVERSITY & CONSUMER COMMITTEE

Key Selection Criteria

Applicants for the Cultural, Diversity & Consumer Committee should reflect the diversity of the communities served by Benalla Health. However, members are not sought as “representatives” of consumer groups, but as independent consumer “consultants”; and will have a role in consulting with consumer representative groups.

Commitment to development of consumer participation at Benalla Health will be the first requirement. The aim is to attract people who can reflect on and bring an understanding of consumer perspectives to Benalla Health.

Members will need to:

- Be approachable and available for consultation with community members and consumers;
- Have strong community links and networks;
- Be able to work as part of a team;
- Be flexible and able to step back from personal agendas;
- Be able to address a range of issues from a population/community view not partisan interests;
- Have demonstrated interest in community service;
- Be available to commit sufficient time to participate fully in the work of the committee;
- Commitment to supporting improvements in the quality, appropriateness and accessibility of the services provided by Benalla Health;
- Ability to communicate the needs, expectations and concerns of consumers.

Special Points of Note:

- Paid health practitioners including Benalla Health employees are not eligible to apply for membership;
- Benalla Health estimates that a time commitment of approximately 30 hours per year will be required;
- All consumer consultants will be required to have a satisfactory National Police Check prior to commencement;
- Benalla Health is a smoke free workplace.